



TXU Energy Aid

TXU Energy is dedicated to helping families and customers with bill-payment assistance in times of crisis.

TXU Energy Aid provides electricity bill-payment assistance to customers in financial crisis, regardless of income levels. Whether a family is going through a medical emergency, loss of a job, or other crisis, TXU Energy Aid can keep their homes powered and safe.

THE TXU ENERGY AID GIVING IMPACT

35 YEARS

Helping families for more than 30 years.



MORE THAN \$100 MILLION

in bill-payment assistance for 540,000 Texans.



20,000 CUSTOMERS

Assisting an average of 20,000 customers each year.



ONE OF THE LARGEST

bill-payment assistance programs among electricity companies in the country.

80 AGENCIES

Supporting 80 social service agency partners across Texas.

\$4 MILLION

Investing an additional \$4 million per year through TXU Energy.



100 percent of funds help TXU Energy customers in need.